



El Cerrito Cart Swap, July 2023 Frequently Asked Questions



Q: When will you be swapping the carts?

A: The cart swap process begins July 10, 2023 and will take several weeks to complete for the entire city. During the month of July, leave your old carts out at the curb until 5pm on your regular collection day. If your new carts are not delivered the week of July 10, they will be delivered in a following week.

Q: What color will the new carts be?

A: The cart for **garbage** is **BLACK** and the cart for **recycling** is **BLUE**.

Q: Why are you changing the carts?

A: Recent State legislation ([SB 1383](#)) requires that colors of residential and business curbside containers statewide be standardized. The new **garbage** cart will be **BLACK** and **recycling** cart will be **BLUE** to comply with these new regulations.

Q: Do I have to be home when the new carts arrive/the old carts are collected?

A: No, the new carts will be placed at the curb in front of your home. Please leave your old carts **EMPTY** at the curb to be collected.

Q: New carts were delivered but you did not take away the old carts.

A: The pickup of the old carts will be done within a few days after the new carts are delivered. Please leave your old carts **EMPTY** at the curb to be collected.

Q: Do I have to pay for these new carts?

A: No, the cost is included in the rate and no changes will be made to your current bill.

Q: Why isn't my GREEN cart being changed as well?

A: The GREEN cart for yard waste/ food scraps is already in compliance with State Law. If you need a GREEN cart or have questions about green waste collection, contact [East Bay Sanitary](#): 510-237-4321 or info@ebsan.com.

Q: I received the incorrect size BLACK garbage cart - it is smaller/bigger than what I am paying for.

A: If you feel you have received an incorrect size BLACK cart, please call East Bay Sanitary to correct. Curbside garbage carts are available in three sizes: 20-gallon, 35-gallon, and 64-gallon. Contact [East Bay Sanitary](#): 510-237-4321 or info@ebsan.com.

Q: I did not get new carts / I only received one new cart - what do I do?

A: Contact East Bay Sanitary at 510-237-4321 or info@ebsan.com.

Q: Will the old carts be recycled?

A: Yes, the old carts will be recycled and taken back by the manufacturing company who will reuse the material.

Q: Tell me more about the new carts.

A: The new carts will be made by [Rehrig Pacific Company](#). They are manufactured in the US and include up to 35% Post-Consumer Recycled (PCR) material.

Q: I would like to get my old cart back. Is that possible?

A: No, the reclaimed carts will be recycled by the company providing the new carts and are not available.

Q: Who will be switching out my carts for the new ones?

A: East Bay Sanitary is overseeing the delivery of the new carts and collection of the old ones.

Q: Can I label the new carts I receive with my address?

A: Yes, you can label your new carts with paint, marker, tape or stickers.

Scan this QR code for more information →

